



Terms of Service

Welcome to Vitalz!

1. Your relationship with Vitalz

1.1 Your use of Vitalz's products, software, services and websites (referred to collectively as the "Services" in this document and excluding any services provided to you by Vitalz under a separate written agreement) is subject to the terms set forth herein (the "Universal Terms"). The Services include, but are not limited to, access to Vitalz's personal health records management systems, as revised and updated from time to time. "Vitalz" means Vitalz Technologies, LLC d/b/a Vitalz, a Delaware limited liability company with its principal place of business at 5012 W. Lemon St, Tampa, FL 33609, United States.

1.2 Unless otherwise agreed in writing with Vitalz, your agreement with Vitalz will always include, at a minimum, the "Universal Terms." Before you continue, you should print off or save a local copy of the Universal Terms for your records.

1.3 In addition to the Universal Terms, your agreement with Vitalz will also include the terms of any Legal Notices applicable to the Services (the "Additional Terms"). Where Additional Terms apply to a Service, such Additional Terms will be accessible for you to read either within, or through your use of, that Service.

1.4 The Universal Terms and the Additional Terms (collectively referred to herein as the "Terms") form a legally binding agreement between you and Vitalz in relation to your use of the Services. It is important that you take the time to read the Terms carefully.

1.5 If there is any contradiction between the Additional Terms and the Universal Terms, the Additional Terms shall take precedence in relation to the Service to which they relate.

2. Accepting the Terms

2.1 In order to use the Services, you must first agree to the Terms. You may not use the Services if you do not accept the Terms.

2.2 You can accept the Terms by:

(A) clicking to accept or agree to the Terms, where this option is made available to you by Vitalz in the user interface for any Service; or

(B) by actually using the Services. In this case, you understand and agree that Vitalz will treat your use of the Services as acceptance of the Terms from that point onward.

2.3 You may not use the Services and may not accept the Terms if (a) you are not of legal age to form a binding

contract with Vitalz, or (b) you are a person barred from receiving the Services under the laws of the United States or other countries including the country in which you are a resident or from which you use the Services.

3. Language of the Terms

3.1 Where Vitalz has provided you with a translation of the English language version of the Terms, you agree that the translation is provided for your convenience only and that the English language versions of the Terms will govern your relationship with Vitalz.

3.2 If there is any contradiction between the English language version of the Terms and any translation you have been provided, then the English language version shall take precedence.

4. Provision of the Services by Vitalz

4.1 Vitalz has subsidiaries and affiliated legal entities around the world ("Subsidiaries and Affiliates"). From time to time there Subsidiaries and Affiliates may provide the Services to you on behalf of Vitalz. You acknowledge and agree that Subsidiaries and Affiliates will be entitled to provide the Services to you.

4.2 Vitalz is constantly innovating in order to provide the best possible experience for its users. You acknowledge and agree that the form and nature of the Services which Vitalz provides may change from time to time without prior notice to you.

4.3 As part of this continuing innovation, you acknowledge and agree that Vitalz may stop (permanently or temporarily) providing the Services (or any features within the Services) to you or to users generally at Vitalz's sole discretion, without prior notice to you. You may stop using the Services at any time. You do not need to specifically inform Vitalz when you stop using the Services.

4.4 You acknowledge and agree that if Vitalz disables access to your account, you may be prevented from accessing the Services, your account details or any files or other content which is contained in your account.

4.5 You acknowledge and agree that while Vitalz may not currently have set a fixed upper limit on the number of transmissions you may send or receive through the Services or on the amount of storage space used for the provision of any Service, such fixed upper limits may be set by Vitalz at any time, at Vitalz's discretion.

5. Use of the Services by you

5.1 In order to access certain Services, you may be required to provide certain Personal Information (as defined herein) as part of the registration process for the Service, or as part of your continued use of the Services. "Personal

Information" means information including, but not limited to, your name, address, telephone number, date of birth, gender, medical condition, medical treatment, and other medical information, as well as credit card or other payment information. You agree that any Personal Information you give to Vitalz will always be accurate, correct and up to date. If any Personal Information provided by you is untrue, inaccurate, not current, or incomplete, Vitalz has the right to terminate its relationship with you and to refuse to provide you with use of the Services, without benefit of refund. You freely release all Personal Information about you maintained by Vitalz and give Vitalz permission to verify any and all Personal Information given now or any time in the future. You agree that Vitalz's use and disclosure of your Personal Information in accordance with the Terms does not infringe your right of privacy or publicity or any other right. You understand that Vitalz assumes no liability for the accuracy of Personal Information provided to Vitalz.

5.2 You agree to use the Services only for purposes that are permitted by (a) the Terms and (b) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdictions (including any laws regarding the export of data or software to and from the United States or other relevant countries).

5.3 Unless you have been specifically allowed to do so in a separate agreement with Vitalz, you agree not to access (or attempt to access) any of the Services by any means other than through the interface that is provided by Vitalz. You specifically agree not to access (or attempt to access) any of the Services through any automated means (including use of scripts or web crawlers) and shall ensure that you comply with the instructions set out in any robots.txt file present on the Services.

5.4 You agree that you will not engage in any activity that interferes with or disrupts the Services (or the servers and networks which are connected to the Services).

5.5 Unless you have been specifically permitted to do so in a separate agreement with Vitalz, you agree that you will not reproduce, duplicate, copy, sell, trade or resell the Services for any purpose.

5.6 You agree that you are solely responsible for (and that Vitalz has no responsibility to you or to any third party for) any breach of your obligations under the Terms and for the consequences (including any loss or damage which Vitalz may suffer) of any such breach.

6. Your passwords and account security

6.1 You agree and understand that you are responsible for maintaining the confidentiality of passwords associated with any account you use to access the Services.

6.2 Accordingly, you agree that you will be solely responsible to Vitalz for all activities that occur under your

account.

6.3 If you become aware of any unauthorized use of your password or of your account, you agree to notify Vitalz immediately at <http://www.Vitalz.com/support/accounts/bin/answer.py?answer=48601>.

7. Privacy and your personal information

7.1 For information about Vitalz's data protection practices, please read Vitalz's Notice of Privacy Practices at <http://www.Vitalz.com/privacy.html>. This policy explains how Vitalz treats your personal information, and protects your privacy, when you use the Services.

7.2 You agree to the use of your data in accordance with Vitalz's privacy policies.

8. Content in the Services

8.1 You understand that all information (such as data files, written text, computer software, music, audio files or other sounds, photographs, videos or other images) which you may have access to as part of, or through your use of, the Services are the sole responsibility of the person from which such content originated. All such information is referred to below as the "Content".

8.2 You should be aware that Content presented to you as part of the Services, including but not limited to advertisements in the Services and sponsored Content within the Services may be protected by intellectual property rights which are owned by the sponsors or advertisers who provide that Content to Vitalz (or by other persons or companies on their behalf). You may not modify, rent, lease, loan, sell, distribute or create derivative works based on this Content (either in whole or in part) unless you have been specifically told that you may do so by Vitalz or by the owners of that Content, in a separate agreement.

8.3 Vitalz reserves the right (but shall have no obligation) to pre-screen, review, flag, filter, modify, refuse or remove any or all Content from any Service. For some of the Services, Vitalz may provide tools to filter out explicit sexual content. These tools include the SafeSearch preference settings (see <http://www.Vitalz.com/help/customize.html#safe>). In addition, there are commercially available services and software to limit access to material that you may find objectionable.

8.4 You understand that by using the Services you may be exposed to Content that you may find offensive, indecent or objectionable and that, in this respect, you use the Services at your own risk.

8.5 You agree that you are solely responsible for (and that Vitalz has no responsibility to you or to any third party for) any Content that you create, transmit or display while using the Services and for the consequences of your



actions (including any loss or damage which Vitalz may suffer) by doing so.

9. Proprietary rights

9.1 You acknowledge and agree that Vitalz (or Vitalz's licensors) own all legal right, title and interest in and to the Services, including any intellectual property rights which subsist in the Services (whether those rights happen to be registered or not, and wherever in the world those rights may exist). You further acknowledge that the Services may contain information which is designated confidential by Vitalz and that you shall not disclose such information without Vitalz's prior written consent.

9.2 Unless you have agreed otherwise in writing with Vitalz, nothing in the Terms gives you a right to use any of Vitalz's trade names, trade marks, service marks, logos, domain names, and other distinctive brand features.

9.3 If you have been given an explicit right to use any of these brand features in a separate written agreement with Vitalz, then you agree that your use of such features shall be in compliance with that agreement, any applicable provisions of the Terms, and Vitalz's brand feature use guidelines as updated from time to time. These guidelines can be viewed online at <http://www.Vitalz.com/permissions/guidelines.html> (or such other URL as Vitalz may provide for this purpose from time to time).

9.4 Other than the limited license set forth in Section 11, Vitalz acknowledges and agrees that it obtains no right, title or interest from you (or your licensors) under these Terms in or to any Content that you submit, post, transmit or display on, or through, the Services, including any intellectual property rights which subsist in that Content (whether those rights happen to be registered or not, and wherever in the world those rights may exist). Unless you have agreed otherwise in writing with Vitalz, you agree that you are responsible for protecting and enforcing those rights and that Vitalz has no obligation to do so on your behalf.

9.5 You agree that you shall not remove, obscure, or alter any proprietary rights notices (including copyright and trade mark notices) which may be affixed to or contained within the Services.

9.6 Unless you have been expressly authorized to do so in writing by Vitalz, you agree that in using the Services, you will not use any trade mark, service mark, trade name, or logo of any company or organization in a way that is likely or intended to cause confusion about the owner or authorized user of such marks, names or logos.

10. License from Vitalz

10.1 Vitalz gives you a personal, worldwide, royalty-free, non-assignable and non-exclusive license to use the software provided to you by Vitalz as part of the Services as provided to you by Vitalz (referred to as the "Software"

below). This license is for the sole purpose of enabling you to use and enjoy the benefit of the Services as provided by Vitalz, in the manner permitted by the Terms.

10.2 You may not (and you may not permit anyone else to) copy, modify, create a derivative work of, reverse engineer, decompile or otherwise attempt to extract the source code of the Software or any part thereof, unless this is expressly permitted or required by law, or unless you have been specifically told that you may do so by Vitalz, in writing.

10.3 Unless Vitalz has given you specific written permission to do so, you may not assign (or grant a sub-license of) your rights to use the Software, grant a security interest in or over your rights to use the Software, or otherwise transfer any part of your rights to use the Software.

10.4 You agree that this Section 10 may be specifically enforced by Vitalz in equity and in the event of a breach of the terms of the License granted in this Section 10, Vitalz shall be entitled to specific performance or injunctive relief, and/or monetary damages.

11. Content license from you

11.1 You retain copyright and any other rights you already hold in Content which you submit, post or display on or through, the Services. By submitting, posting or displaying the Content you give Vitalz a perpetual, irrevocable, worldwide, royalty-free, and non-exclusive license to reproduce, adapt, modify, translate, publish, publicly perform, publicly display and distribute any Content which you submit, post or display on or through, the Services. This license is for the sole purpose of enabling Vitalz to display, distribute and promote the Services and may be revoked for certain Services as defined in the Additional Terms of those Services.

11.2 You agree that this license includes a right for Vitalz to make such Content available to other companies, organizations or individuals with whom Vitalz has relationships for the provision of syndicated services, and to use such Content in connection with the provision of those services.

11.3 You understand that Vitalz, in performing the required technical steps to provide the Services to our users, may (a) transmit or distribute your Content over various public networks and in various media; and (b) make such changes to your Content as are necessary to conform and adapt that Content to the technical requirements of connecting networks, devices, services or media. You agree that this license shall permit Vitalz to take these actions.

11.4 You confirm and warrant to Vitalz that you have all the rights, power and authority necessary to grant the above license.

12. Software updates

12.1 The Software may automatically download and install

updates from time to time from Vitalz. These updates are designed to improve, enhance and further develop the Services and may take the form of bug fixes, enhanced functions, new software modules and completely new versions. You agree to receive such updates (and permit Vitalz to deliver these to you) as part of your use of the Services.

13. Ending your relationship with Vitalz

13.1 The Terms will continue to apply until terminated by either you or Vitalz as set out below.

13.2 If you want to terminate your legal agreement with Vitalz, you may do so by (a) notifying Vitalz at any time and (b) closing your accounts for all of the Services which you use, where Vitalz has made this option available to you. Your notice should be sent, in writing, to Vitalz's address which is set out at the beginning of these Terms.

13.3 Vitalz may at any time, terminate its legal agreement with you if:

(A) you have breached any provision of the Terms (or have acted in manner which clearly shows that you do not intend to, or are unable to comply with the provisions of the Terms); or

(B) Vitalz is required to do so by law (for example, where the provision of the Services to you is, or becomes, unlawful); or

(C) the partner with whom Vitalz offered the Services to you has terminated its relationship with Vitalz or ceased to offer the Services to you; or

(D) Vitalz is transitioning to no longer providing the Services to users in the country in which you are resident or from which you use the service; or

(E) the provision of the Services to you by Vitalz is, in Vitalz's sole discretion, no longer commercially viable.

13.4 Nothing in this Section shall affect Vitalz's rights regarding provision of Services under Section 4 of the Terms.

13.5 When these Terms come to an end, all of the legal rights, obligations and liabilities that you and Vitalz have benefited from, been subject to (or which have accrued over time whilst the Terms have been in force) or which are expressed to continue indefinitely, shall be unaffected by this cessation, and the provisions of paragraph 20.7 shall continue to apply to such rights, obligations and liabilities indefinitely.

13.6 Vitalz shall have no responsibility to notify any third parties of the termination of your legal agreement with Vitalz, and neither shall Vitalz have any responsibility for any consequences resulting from such lack of notification.

13.7 The termination of your legal agreement with Vitalz

automatically terminates your license to use the Software. Vitalz reserves the right to collect fees, payments, and charges incurred up to and including the effective date of termination of your legal agreement with Vitalz. Upon termination, all amounts owed to Vitalz immediately become due and payable.

14. EXCLUSION OF WARRANTIES

14.1 NOTHING IN THESE TERMS, INCLUDING SECTIONS 14 AND 15, SHALL EXCLUDE OR LIMIT VITALZ'S WARRANTY OR LIABILITY FOR LOSSES WHICH MAY NOT BE LAWFULLY EXCLUDED OR LIMITED BY APPLICABLE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR CONDITIONS OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR LOSS OR DAMAGE CAUSED BY NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF IMPLIED TERMS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, ONLY THE LIMITATIONS WHICH ARE LAWFUL IN YOUR JURISDICTION WILL APPLY TO YOU AND OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW.

14.2 YOU EXPRESSLY UNDERSTAND AND AGREE THAT YOUR USE OF THE SERVICES IS AT YOUR SOLE RISK AND THAT THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE."

14.3 IN PARTICULAR, VITALZ, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS DO NOT REPRESENT OR WARRANT TO YOU THAT:

(A) YOUR USE OF THE SERVICES WILL MEET YOUR REQUIREMENTS,

(B) YOUR USE OF THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE OR FREE FROM ERROR,

(C) ANY INFORMATION OBTAINED BY YOU AS A RESULT OF YOUR USE OF THE SERVICES WILL BE ACCURATE OR RELIABLE, AND

(D) THAT DEFECTS IN THE OPERATION OR FUNCTIONALITY OF ANY SOFTWARE PROVIDED TO YOU AS PART OF THE SERVICES WILL BE CORRECTED.

14.4 ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR OTHER DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.

14.5 NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM VITALZ OR THROUGH OR FROM THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS.

14.6 VITALZ FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED

TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT AND WARRANTIES ARISING FROM A COURSE OF DEALING, TRADE USAGE, OR TRADE PRACTICE. THIS DISCLAIMER APPLIES TO ANY DAMAGES OR INJURY CAUSED BY ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, DELETION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS, COMMUNICATION LINE FAILURE, THEFT OR DESTRUCTION OR UNAUTHORIZED ACCESS TO, ALTERATION OF, OR USE OF VITALZ'S RECORDS OR INFORMATION, WHETHER FOR BREACH OF CONTRACT, TORTIOUS BEHAVIOR, NEGLIGENCE, OR UNDER ANY OTHER CAUSE OF ACTION.

15. LIMITATION OF LIABILITY

15.1 SUBJECT TO OVERALL PROVISION IN PARAGRAPH 14.1 ABOVE, YOU EXPRESSLY UNDERSTAND AND AGREE THAT VITALZ, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS SHALL NOT BE LIABLE TO YOU OR ANY THIRD PARTY FOR:

(A) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL CONSEQUENTIAL OR EXEMPLARY DAMAGES WHICH MAY BE INCURRED BY YOU, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY. THIS SHALL INCLUDE, BUT NOT BE LIMITED TO, ANY LOSS OF PROFIT (WHETHER INCURRED DIRECTLY OR INDIRECTLY), ANY LOSS OF GOODWILL OR BUSINESS REPUTATION, ANY LOSS OF DATA SUFFERED, COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR OTHER INTANGIBLE LOSS;

(B) ANY LOSS OR DAMAGE WHICH MAY BE INCURRED BY YOU, INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE AS A RESULT OF:

(I) ANY RELIANCE PLACED BY YOU ON THE COMPLETENESS, ACCURACY OR EXISTENCE OF ANY ADVERTISING, OR AS A RESULT OF ANY RELATIONSHIP OR TRANSACTION BETWEEN YOU AND ANY ADVERTISER OR SPONSOR WHOSE ADVERTISING APPEARS ON THE SERVICES;

(II) ANY CHANGES WHICH VITALZ MAY MAKE TO THE SERVICES, OR FOR ANY PERMANENT OR TEMPORARY CESSATION IN THE PROVISION OF THE SERVICES (OR ANY FEATURES WITHIN THE SERVICES);

(III) THE DELETION OF, CORRUPTION OF, OR FAILURE TO STORE, ANY CONTENT AND OTHER COMMUNICATIONS DATA MAINTAINED OR TRANSMITTED BY OR THROUGH YOUR USE OF THE SERVICES;

(III) YOUR FAILURE TO PROVIDE VITALZ WITH ACCURATE ACCOUNT INFORMATION; OR

(IV) YOUR FAILURE TO KEEP YOUR PASSWORD OR ACCOUNT DETAILS SECURE AND CONFIDENTIAL.

15.2 THE LIMITATIONS ON VITALZ'S LIABILITY TO YOU IN PARAGRAPH 15.1 ABOVE SHALL APPLY WHETHER OR NOT

VITALZ HAS BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING.

15.3 VITALZ WILL NOT DIAGNOSE OR TREAT ANY MEDICAL CONDITIONS OR PRESCRIBE ANY MEDICATION OR TREATMENTS FOR ANYONE THROUGH YOUR USE OF THE SERVICES. IF YOU DECIDE TO SEEK INFORMATION OR OBTAIN TREATMENT FROM ANY HEALTH CARE PROVIDER FOLLOWING YOUR USE OF THE SERVICES, VITALZ WILL NOT FOLLOW UP OR MONITOR YOUR CARE AS A RESULT OF YOUR USE OF THE SERVICES. EXCEPT FOR FEES ASSOCIATED WITH THE SERVICES, VITALZ WILL NOT ACCEPT PAYMENT FROM YOU AND WILL NOT BILL ANY INSURANCE COMPANY, GOVERNMENT PAYMENT PROGRAM OR OTHER SOURCE OF HEALTH BENEFITS IN COMPENSATION FOR PROVIDING SERVICES TO YOU.

15.4 YOU AGREE TO DEFEND, INDEMNIFY, AND HOLD HARMLESS VITALZ, ITS SUBSIDIARIES AND AFFILIATES AND LICENSORS FROM AND AGAINST ANY CLAIMS, DAMAGES, COSTS, AND EXPENSES, INCLUDING ALL COSTS OF LEGAL PROCEEDINGS AND ATTORNEYS' FEES, ARISING IN CONNECTION WITH YOUR USE OF THE SERVICES OR BY ANYONE USING YOUR PASSWORD OR YOUR ACCOUNT, OR IN CONNECTION WITH A VIOLATION OR BREACH OF THE TERMS BY YOU OR ANYONE USING YOUR PASSWORD OR YOUR ACCOUNT, INCLUDING WITHOUT LIMITATION, CLAIMS BASED ON DEFAMATION OR OTHER CONDUCT BY YOU IN USING THE SERVICES, OR YOUR VIOLATION OF ANY INTELLECTUAL PROPERTY LAWS INCLUDING WITHOUT LIMITATION THOSE RELATION TO COPYRIGHT, TRADEMARKS OR TRADE SECRETS.

16. Copyright and trade mark policies

16.1 It is Vitalz's policy to respond to notices of alleged copyright infringement that comply with applicable international intellectual property law (including, in the United States, the Digital Millennium Copyright Act) and to terminating the accounts of repeat infringers. Details of Vitalz's policy can be found at <http://www.Vitalz.com/dmca.html>.

16.2 Vitalz operates a trade mark complaints procedure in respect of Vitalz's advertising business, details of which can be found at http://www.Vitalz.com/tm_complaint.html.

17. Advertisements

17.1 Some of the Services are supported by advertising revenue and may display advertisements and promotions. These advertisements may be targeted to the content of information stored on the Services, queries made through the Services or other information.

17.2 The manner, mode and extent of advertising by Vitalz on the Services are subject to change without specific notice to you.

17.3 In consideration for Vitalz granting you access to and



use of the Services, you agree that Vitalz may place such advertising on the Services.

18. Other content

18.1 The Services may include hyperlinks to other web sites or content or resources. Vitalz may have no control over any web sites or resources which are provided by companies or persons other than Vitalz.

18.2 You acknowledge and agree that Vitalz is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products or other materials on or available from such web sites or resources.

18.3 You acknowledge and agree that Vitalz is not liable for any loss or damage which may be incurred by you as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy or existence of any advertising, products or other materials on, or available from, such web sites or resources.

19. Changes to the Terms

19.1 Vitalz may make changes to the Universal Terms or Additional Terms from time to time. When these changes are made, Vitalz will make a new copy of the Universal Terms available at <http://www.Vitalz.com/accounts/TOS?hl=en> and any new Additional Terms will be made available to you from within, or through, the affected Services.

19.2 You understand and agree that if you use the Services after the date on which the Universal Terms or Additional Terms have changed, Vitalz will treat your use as acceptance of the updated Universal Terms or Additional Terms.

20. General legal terms

20.1 Sometimes when you use the Services, you may (as a result of, or through your use of the Services) use a service or download a piece of software, or purchase goods, which are provided by another person or company. Your use of these other services, software or goods may be subject to separate terms between you and the company or person concerned. If so, the Terms do not affect your legal relationship with these other companies or individuals.

20.2 The Terms constitute the whole legal agreement between you and Vitalz and govern your use of the Services (but excluding any services which Vitalz may provide to you under a separate written agreement), and completely replace any prior agreements between you and Vitalz in relation to the Services.

20.3 You agree that Vitalz may provide you with notices, including those regarding changes to the Terms, by email, regular mail, or postings on the Services.

20.4 You agree that if Vitalz does not exercise or enforce any legal right or remedy which is contained in the Terms (or which Vitalz has the benefit of under any applicable law), this will not be taken to be a formal waiver of Vitalz's rights and that those rights or remedies will still be available to Vitalz.

20.5 If any court of law, having the jurisdiction to decide on this matter, rules that any provision of these Terms is invalid, then that provision will be removed from the Terms without affecting the rest of the Terms. The remaining provisions of the Terms will continue to be valid and enforceable.

20.6 You acknowledge and agree that each member of the group of companies of which Vitalz is the parent shall be third party beneficiaries to the Terms and that such other companies shall be entitled to directly enforce, and rely upon, any provision of the Terms which confers a benefit on (or rights in favor of) them. Other than this, no other person or company shall be third party beneficiaries to the Terms.

20.7 The Terms, and your relationship with Vitalz under the Terms, shall be governed by the laws of the State of Florida without regard to its conflict of laws provisions. You and Vitalz agree to submit to the exclusive jurisdiction of the courts located within the county of Hillsborough, Florida to resolve any legal matter arising from the Terms. Notwithstanding this, you agree that Vitalz shall still be allowed to apply for injunctive remedies (or an equivalent type of urgent legal relief) in any jurisdiction.

20.8 The headings used in these Terms are for convenience only and such headings are not to be used in determining the meaning or interpretation of the Terms.

20.9 These Terms shall not be construed against any party by reason of their preparation.